BroadLink

Universal Remote

RM4 pro

BroadLink International

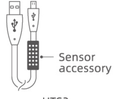
For more promotions and supports

web: www.ibroadlink.com
e-mail: support@ibroadlink.com

What's included

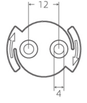
After opening package, please check contents as below (unit: mm).

Model	Device	Mounting board	USB cable	USB cable with sensor	Guide
RM4 pro	x1	x1	x1	/	x2
RM4 pro with sensor cable	x1	x1	/	x1	x2



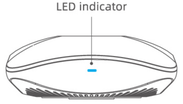
HTS2
USB cable with sensor
overall length: 1000±50

USB cable
overall length: 1000±50

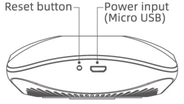


Mounting board
size: 22.4 x 29.6 x 4.7

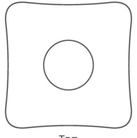
Overview (unit: mm)



Front
size: 84.4 x 84.4 x 31



Back



Top

Base

Indications

Status	Indication
Flashes quickly (5 times/sec)	Device is in Smart Setup mode (waiting to be added).
Flashes intermittently	Device is in AP Setup mode (waiting to be added)
Flashes slowly then off	Device is being set up and added to network
Flashes slowly continuously	Device is failed to connect to network or disconnected from network
Flash once	IR or RF signal is sent

- **Reset for AP Setup**

  When the device is in any conditions, press and hold the reset button using a needle for 5s until the LED flashes intermittently.
  DO NOT hold longer than 10s, otherwise it will go to Smart Setup mode.

- **Reset for Smart Setup**

  When the device is in any conditions, press and hold the reset button using a needle for 10s until the LED flashes quickly.

Troubleshooting

1. I can't add the device in APP, I don't know what is the problem?
   Make sure your Wi-Fi network is 2.4GHz and password contains no more than 32 non-special characters. Make sure there are not too many devices in network (no more than 15 normally including Phones. Pads, Laptops...).

2. I tried learning code but always failed. How can I do?
   - Please refer to the instruction before learning to identify the type of your physical remote and make correct selection.
   - During IR learning you should short press the button on your physical remote while during RF learning you should long press the button.

3. I can't find the device in Alexa and Google Home App. How can I do?
   - Alexa and Google Home will recognize sub-devices (IR and RF devices) not universal remote itself.
   - Make sure the IR and RF devices can be controlled from external networks in BroadLink App before discovering in Alexa and Google Home.

4. How to use sensor cable HTS2?
   If you bought the product with sensor cable and use it with your universal remote, the temperature and humidity data will be displayed automatically on App after the universal remote is added.

Important notices

- Please choose the proper adapter which output power is 5V DC 1A.
- For indoor use in dry environment only.
- Keep clear space with the device.
- The product hardware supports 305~335MHz and 430~440MHz but 305~335MHz is not available in some countries / regions such as United States, Canada, Australia, New Zealand and all EU countries.